

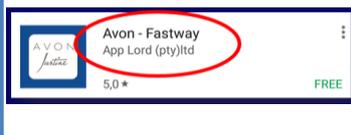
fastway couriers Mobile App Training Guide

1. How to install the Fastway Mobile App

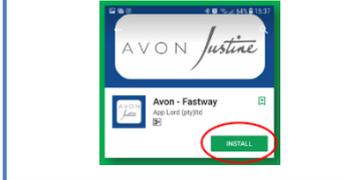
Step 1:
Download the Fastway App from the 'App Store' or 'Google Play' Store



Step 2:
When the store is open, search for 'Avon Fastway'



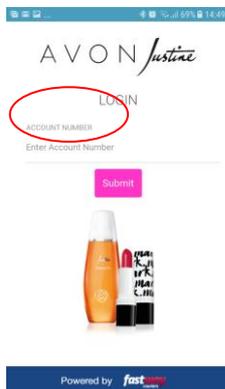
Step 3:
Tap the 'Install' button



***IMPORTANT for iPhone users:** The FNF Pocket and Fastway App should be available in your APP store any day now – keep an eye out for it.

2. How to use the Fastway Mobile App

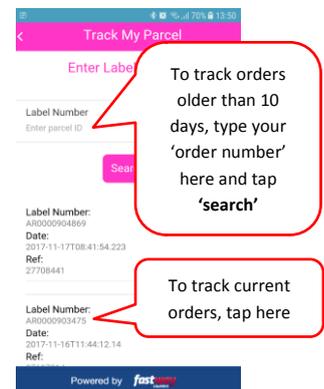
Step 1: Open the FNF Mobile APP and enter your **account number** and tap on the **'Submit'** button.



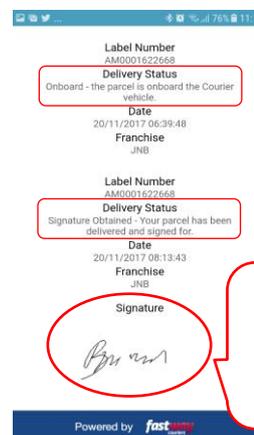
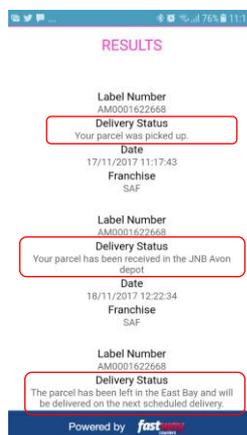
Step 2: To track your order, tap on **'Where is my parcel'**. To access relevant contact details, tap on the envelope.



Step 3: Tracking current and older orders.



Step 4: Detailed tracking location of your order is displayed.



If your order has been delivered, the receiver's signature will be displayed